Tourism E-Conclave
Travel & Hospitality: What's Next?
July 29-30, 2020

Programme

Day 1: July 29 (Wednesday), 2020	
Inaugural Session	
1130 – 1135 hrs	Setting the tone by **Shri Dilip Chenoy**, Secretary General, FICCI
1135 – 1140 hrs	Welcome Address by **Dr. Jyotsna Suri**, Past President, FICCI & Chairperson, FICCI Tourism Committee & CMD, The Lalit Suri Hospitality Group
1140 – 1150 hrs	Theme State Address by **Shri Anbalagan.P**, IAS, Secretary, Tourism, Government of Chhattisgarh
1150 – 1200 hrs	Special Address by **Shri Vishal Kumar Dev,** IAS Commissioner Cum Secretary, Tourism Department and Sports & Youth Services Department, Government of Odisha
1200 – 1215 hrs	Inaugural Address By Chief Guest **Shri Prahlad Singh Patel**, Hon'ble Minister of State for Tourism and Culture (IC), Government of India
1215 - 1220 hrs	Summing up & Closing Remarks by **Dr. Jyotsna Suri**, Past President, FICCI & Chairperson, FICCI Tourism Committee & CMD, The Lalit Suri Hospitality Group
	Inaugural Session Moderated By **Shri Dipak Deva**, Co-Chairman, FICCI Tourism Committee and Managing Director, SITA, TCI & Distant Frontier
End of Inaugural Session	

1430 – 1530 hrs	**Plenary Session 1: Future of Travel & Hospitality - What lies Ahead?** An overall Global trend and analysis on Travel & Tourism by experts and vis-a-vis learning for Indian Tourism Industry. Moderator: **Ms. Divia Thani**, Editor Conde Nast Traveller Panelists: • **Ms. Meenakshi Sharma**, Director General, Ministry of Tourism, Government of India • **Mr. Suman Billa**, Director, United Nations World Tourism Organization (UNTWO), Technical Cooperation & Silk Road Development • **Mr. Sujit Banerjee**, Secretary General, WTTCII • **Mr. Deep Kalra**, Founder & Group Executive Chairman, MakeMyTrip
1630 – 1730 hrs	**Plenary Session 2: Traveling with the Pandemic - A different perspective.** A panel discussion with renowned personalities on their vision on future of Travel & Tourism Industry. Moderator: **Ms. Deepali Nandwani,** Editor, Travelgram Panelists: • **Mr. Tejasvi Surya**, Member Of Parliament • **Mr. Ajay Jadeja**, Former Captain, Indian Cricket Team • **Chef Ranveer Brar**, Renowned Celebrity Chef

Day 2: July 30 (Thursday), 2020

1015 - 1130 hrs	**Plenary Session 3 : Spotlight on hidden tourism jewels of India - Exploring the unexplored tourism potentials.** The panelists will discuss the various unexplored tourism potentials of India; Eco - Ethno Tourism, Culinary Tourism, Ayurveda & Wellness Tourism, Adventure & Wildlife Tourism and Culture & Heritage Tourism. Moderator: **Mr. Vinod Zutshi,** IAS (Retd.) & Former Secretary, Ministry Of Tourism, Government of India Welcome Address by: • **Mr. Randhir Vikram Singh**, Co-Chairman, FICCI Rajasthan State Council , General Secretary – Indian Heritage Hotels Association & Joint Managing Director - Hotel Castle Mandawa Pvt Ltd Panelists: • **Mr. Sachin Ramchandra Jadav**, IAS, Director - Tourism, Government of Odisha • **Mr. Cyril Diengdoh,** IAS, Director - Tourism, Government of Meghalaya • **Mr. JK Mohanty**, Co Chairman, FICCI Tourism Committee & CMD, Swosti Group • **Mrs. Shubhda Chaturvedi,** Head Communications & Senior Coordinator, Marketing & Promotions, Department of Tourism, Government of Chhattisgarh • **Mr. Jaspreet Singh Bhatia,** Founder, Ice Cubes Holidays • **Mr. Sajeev Kurup,** President, Ayurveda Promotion Society & Managing Director, Ayurvedamana Hospitals • **Mr. Suyash Keshari**, Wildlife Presenter & Filmmaker

1200 – 1300 hrs	**Plenary Session 4 :** **Thought Leaders Session - Role of Technology & Innovation to revive Travel & Tourism and Emergence of New Workforce models.** A discussion with Industry stalwarts on how technology will play an important role in the new normal of Travel & Tourism and also the changes in workforce models in light of virtualization and remote working. Moderator: **Mr. Ashish Kumar**, Co Chairman, FICCI Travel Technology Committee & Thought Leader Panelists: • **Mr. Dhruv Shringi**, Co chairman FICCI Tourism Committee & Co-Founder & CEO, Yatra Inc • **Mr. Rohit Kapoor,** CEO – India & South Asia, Oyo Hotels & Homes • **Ms. Ritu Mehrotra**, Country Manager, India, Srilanka & Maldives, Booking.com • **Ms. Roma Datta,** Director – Travel, BFSI, Classifieds, Gaming, Telco & Payments, Google India • **Mr. Anshul Gupta**, Industry Leader – Travel & Hospitality, Accenture
1430 – 1530 hrs	**Plenary Session 5 :** **Change in consumer expectation & leveraging the same for demand creation.** The biggest challenge the Travel & Tourism industry is facing is on creating demand among consumers. The pandemic has completely changed the consumer behavior which will be impacting the way of doing business for the organizations. What are the new innovations and strategies a company should adopt to create demand? Moderator: **Mr. Nandivardhan Jain**, CEO, Noesis Capital Advisors Panelists: • **Mr. Ankush Nijhawan**, Co Chairman FICCI Travel Technology Committee, Co-Founder TBO Group & Managing Director, Nijhawan Group • **Mr. Zubin Saxena**, Managing Director & Vice President - Operations, Radisson South Asia • **Mr. Naveen Kundu**, Managing Director, EBIXCash Travel & Holidays • **Ms. Kerrie Hannaford**, Vice President- Commercial, South Asia, Accor

1630 – 1730 hrs	**Plenary Session 6 : Valedictory Session** Welcome Address by: **Dr. Jyotsna Suri**, Past President, FICCI & Chairperson, FICCI Tourism Committee & CMD, The Lalit Suri Hospitality Group Moderator: **Ms. Rupali Tewari**, Media Professional & Consultant Panelists: • **Shushri Usha Thakur,** Hon'ble Minister Tourism, Culture & Adhyatm Government of Madhya Pradesh • **Shri Jyoti Prakash Panigrahi,** Hon'ble Minister of Tourism, Odia Language, Literature & Culture, Government of Odisha • **Shri Kadakampally Surendran**, Hon'ble Tourism Minister Of Kerala • **Shri Vasanbhai Ahir,** Hon'ble Tourism Minister of State, Government of Gujarat* • **Smt. Rupinder Brar,** Additional Director General, Ministry Of Tourism, Government of India • **Shri Souvagya Mohapatra**, Chairman, FICCI Eastern Region Tourism Committee & Executive Director, MayFair Hotels & Resorts
End of Programme	